

# What's next?

**You are responsible for making payments even if you have an employer.**

- ▶ Share your court order with your employer so they can begin to withhold directly from your paycheck.
- ▶ Note the PAYMENT DUE DATE on your order, it is YOUR responsibility to make payments! If you have an employer, you are responsible for paying until funds are deducted from your paycheck. Failure to submit timely payments may result in penalties.

**Payments must be sent to:** Illinois State Disbursement Unit (SDU), P.O. Box 5400, Carol Stream, IL 60197-5400

**For more details about the SDU and making a payment visit [www.ilsdu.com](http://www.ilsdu.com), or SCAN HERE**



For questions or additional support, contact the Illinois Child Support Call Center at 800.447.4278, or the SDU Customer Service Call Center at 877.225.7077, or send an email to [hfs.dccsaskaquestion@illinois.gov](mailto:hfs.dccsaskaquestion@illinois.gov).



**Child Support Services**

Illinois Department of  
Healthcare and Family Services



@ILChildSupport



@ILChildSupportServices

# Enrolling in Child Support Services is **easy and free!**

## Why you should enroll today

- ▶ Monitor, document, and record payment actions,
- ▶ Calculate, recalculate the payment amount (modify up or down),
- ▶ Serve Income Withholding Order (IWO), and
- ▶ Establish and/or enforce an order for support.

Child Support Services has expertise to assist parents when the other parent can pay but is unwilling, when not knowing how to get the other parent to pay, or when not wanting to contact the other parent directly.

---

Court orders and payments sent to the State Disbursement Unit (SDU) DOES NOT mean you have a case with CSS. **TO ENROLL, SCAN HERE**



---

CSS can provide solutions for your specific circumstance. More information available at [hfs.illinois.gov/childsupport](https://hfs.illinois.gov/childsupport), by calling 800.447.4278, or emailing [hfs.dcssaskaquestion@illinois.gov](mailto:hfs.dcssaskaquestion@illinois.gov).